

ERP Italia Servizi's vision is to be an independent, self-financing, best-in-class, innovative and cost-effective environmental services company. We will offer a comprehensive portfolio of tailor-made and unique services to our customers throughout Italy.

ERP Italia Servizi operates in a complex contest that include legal, market competition, institutional, social, technological and economical aspects. Our service offer will encompass an extensive suite of resources recovery and producer responsibility services, with service levels ranging from standard legal compliance to bespoke compliance and consultancy support. All of these services will be built around total management of the waste materials value chain and complete and transparent material tracking. We will promote innovations in recycling technologies and work with authorities to build systems that reward products specifically designed for recycling.

ERP Italia Servizi guiding ethical principles of advancing business, environmental and social practices will be applied throughout our organization and towards other interested parties. We will create a strong company, proud of the work accomplished and focused on continuous improvement and future development with the objective to be perceived for the quality of its services and its commitments to the environmental excellence.

ERP Italia Servizi believes in the need for a free market and competition between waste management players, as these are fundamental to the protection of consumers and business, as well as the environment. Being part of a pan-European group for WEEE, Batteries, Packaging and Photovoltaic recycling, ERP Italia Servizi developed and operates a shared waste management platform to deliver compliance with the producer's responsibility regulations, according to a set of core principles, such as:

- To continually improve the professional know how of its employees
- To meet the specific customer requirements for which ERP has developed a compliance solution
- To fulfill and exceed customers expectations
- To guarantee the compliance to the legal and other subscribed requirements, while actively embracing the concept of individual producer responsibility as set out in the EU Directive.
- To promote cost-efficient and innovative recycling strategies.
- To open up opportunities for pan—European recycling services and cross-border competition in the waste management service market.
- To continuously improve the effectiveness of ERP Italia Servizi integrated management system, guaranteed by the establishment and revision of ambitious objective and targets, by adopting a risk based thinking concept to prevent unexpected results.

Under the active leadership of the management, ERP Italia Servizi ensures this policy is communicated and understood within our organization and welcomes any comment from all interested parties, partners and customers on how they think we are doing and ideas on how we might improve. The present policy will be reviewed periodically to ensure effectiveness and suitability to the contest.